



Q5: Stains or defects on the screen  
A5: Clean the screen and lens carefully with a soft cloth  
Q6: The microscope is connected to PC, After successfully download and opening software, there's no image.  
A6: Reconnect the microscope to the PC.  
Q7: The device fails to charge.  
A7: Check whether the battery is charged correctly  
Q8: The device is connected to PC, After successfully download and opening software, there's no image.  
A8: Reconnect the microscope to the PC.  
Q9: The device fails to turn on.  
A9: Check whether the power cable is connected correctly  
Q10: The device fails to turn on.  
A10: Check whether the battery is charged correctly  
Q11: The device fails to turn on.  
A11: Check whether the battery is charged correctly  
Q12: The device fails to turn on.  
A12: Check whether the battery is charged correctly  
Q13: The device fails to turn on.  
A13: Check whether the battery is charged correctly  
Q14: The device fails to turn on.  
A14: Check whether the battery is charged correctly  
Q15: The device fails to turn on.  
A15: Check whether the battery is charged correctly  
Q16: The device fails to turn on.  
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Q17: The device fails to turn on.  
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Q18: The device fails to turn on.  
A18: Check whether the battery is charged correctly  
Q19: The device fails to turn on.  
A19: Check whether the battery is charged correctly  
Q20: The device fails to turn on.  
A20: Check whether the battery is charged correctly  
Q21: The device fails to turn on.  
A21: Check whether the battery is charged correctly  
Q22: The device fails to turn on.  
A22: Check whether the battery is charged correctly  
Q23: The device fails to turn on.  
A23: Check whether the battery is charged correctly  
Q24: The device fails to turn on.  
A24: Check whether the battery is charged correctly  
Q25: The device fails to turn on.  
A25: Check whether the battery is charged correctly  
Q26: The device fails to turn on.  
A26: Check whether the battery is charged correctly